## Message From Medford School (7) -- A Message From: Mark Ristau

Inbox

donotreply@medfordmn.mg.infinitecampus.org

Tue, Mar 24, 2:34 PM (18 hours ago)

to me

Hello Medford School Families,

I hope everyone is healthy and settling in for a temporary new norm. I will be reaching out to you later this week with a school update once the governor gives direction. In the meantime, I have two things I wanted to pass along to you today.

## 1. Mobile Meal Plan

Today we packaged nearly 400 meals based on our mobile meal inventory taken over the last few days. Medford staff members went to the predetermined drop-off sites from 11:00 a.m. to 1:00 p.m. We had a nice turnout but had excess meals. We are prepared to provide meals to all children ages 18 years old and younger. Please stop and get your meals. Details on the mobile meal plan are on our school webpage and within message (6).

## 2. Technology and Internet

We have identified our families that have spotty internet or none at all. We will work with you to provide resources and assistance so distant learning is a success. Below is a list of carriers and the services they can provide. Please continue to communicate with the school what your educational needs are.

Federal Communications Commission agreement states that internet and telephone providers will waive late fees, will not cut-off service for lack of payment, and open hot-spots to any American who needs them.

Comcast COVID-19 response: is offering free WiFi for 60 days, all Xfinity hotspots are free, unlimited data, and flexible payment plans with no disconnect or late fees during this time.

Charter Spectrum: is offering free broadband and Wi-Fi access for 60 days to

households with K-12 and/or college students. To enroll call 1-844-488-8395. Installation fees will be waived for new student households.

AT&T COVID-19 response: is offering open hot-spots and unlimited data to existing customers. There are options for \$10/month plans to low income families, and no disconnect or late fees in the next 60 days.

Verizon COVID-19 response: is waiving late fees for 60 days from March 16- May 13, and will not terminate service through April 30. Verizon will offer unlimited domestic calling to customers on limited-minute plans, and waive activation fees on new lines and upgrades.

Sprint COVID-19 response: is providing unlimited data for 60 days to customers with metered data plans, giving 20 GB of free mobile hotspot to customers with hotspot-capable devices, and waiving per-minute toll charges for international calls from the U.S. to CDC- defined Level 3 countries.

T-Mobile COVID-19 response: is offering all current customers on legacy plans unlimited high-speed data, customers on smartphone plans with hotspot data will receive an additional 20GB of smartphone mobile hotspot, and free international calling.

I will reach out later this week.

Be Safe,

M. Ristau

Superintendent